

Olimjonov Diyorjon

AI/ML Engineer | LLM Applications & Voice AI

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Fergana, Uzbekistan |

Professional Summary

AI/ML Engineer with **2 years of experience**. Worked in the **data science** team for a **cybersecurity** related **startup** (raised **\$4 mln** at seed stage), and have been building **LLM and Voice AI applications** for the last 6 months. As a side project, I have recently built an **AI powered CRM** for the CIS/Uzbekistan market, now testing its MVP. I am open to opportunities where I can work on LLM and Voice AI applications for production at scale, and do R&D to bring valuable solutions.

EDUCATION

Inha University (Bachelor of Business Administration)

Incheon, South Korea

Major in International Business and Trade | GPA 4.1 (out of 4.5)

Sep 2022 - June 2026

- **Relevant Coursework:** International Finance and Banking, Logistics and Supply Chain Management
- **Cross-major** Algorithms and Data Structures, OOP, Computer Security, Discrete Math, Introductory Engineering Mathematics

WORK EXPERIENCE

WENES-AI

Fergana, Uzbekistan

Founder & Founding Engineer

July 2026 - Present

- **Founding engineer** on WENES CRM: took an open-source CRM core, built upon it, and localized it for the Uzbekistan market, integrating AI to **semi-automate workflows** from conversations to sales, aiming to help SMEs increase efficiency and revenue.
- Built a **RAG pipeline** for multilingual documents (including tables and code-switched text): **hybrid retrieval** (embeddings, SQL search, reranking) plus online/offline evaluation, improving **Recall@1 to 0.82** and **MRR@10 to 0.9** from baseline.
- Implemented a **self-learning system** that enriches the knowledge base over time via FAQ, knowledge, and performance gap detection.
- Built a **temporal-memory knowledge graph (Graphiti)** to track user context over time, plus an **agent tool-use loop** for reading and writing to local databases and external CRM/ERP systems.

HumbleBeeAI (IT Services and IT Consulting)

On-site | Incheon, South Korea

AI Engineer - Data Science

Nov 2024 - July 2026

- **kumush.ai project:** voice ai project: Led and built a **multi-tenant AI voice platform** over a 2-month engagement: real-time **LiveKit voice agents** with telephony in Uzbek, Russian, and English plus a workflow/automation layer, owning planning, architecture, and **latency optimization** as project lead and main engineer.
- **wakil.ai:** Did a **semantic-caching R&D** for Wakil.ai, a legal AI platform (**10,000 monthly active users**), building a semantic FAQ cache layer targeting about 10% of query traffic to cut LLM API costs without hurting answer quality.
- **Cybersecurity startup:** Engineered a production **device-fingerprinting and identity-resolution system** (Go, PostgreSQL) with **TLS/network fingerprinting (JA4+)** and multi-layered VM/emulator detection, shipped to **1M+ users**; built adversarial-testing and behavioral-simulation research (human-like mouse/keystroke modeling) to harden bot detection.
- **GEO/SEO startup:** Built an n8n-based **AI scoring agent** using OpenAI embeddings and classification to categorize AI citation source types and an analytics POC pipeline turning that into visibility metrics.

Emaar Hospitality Group & Rove Hotels

On-site | Dubai, UAE

Customer Service Agent

Dec 2020 – May 2022

- Front Desk handling up to 80 daily arrivals and departures, including night-shift end-of-day auditing, recognized as Up-Seller (Jan 2022) and awarded Extra Mile Q1 (2021).

ADDITIONAL

Technical Skills: Voice AI (LiveKit, STT, TTS, Telephony); LLM Engineering (LangGraph/Langchain, MCP, RAG, Evals, Graph/Vector Databases), Automation (n8n); Data Science (Pandas, NumPy, BigQuery, SQL, Time Series / Classification Models); Programming & Infrastructure (Python, Go, FastAPI, PostgreSQL, Docker, GCP, AWS)

Languages: Native in Uzbek, Fluent in English; Conversational in Korean, Limited Proficiency in Russian

Certifications & Training: IELTS (7), TOPIK (4), CyberOps Associate (Cisco Networking Academy), Maths for ML (Coursera), Introduction to Machine Learning (Coursera).